

**Eastern Shore Emergency Medical Service Council**  
*A sub-area council of the Tidewater EMS Council, Inc.*

Minutes of Meeting held at Eastern Shore 911 Center  
 August 11, 2009

**ATTENDANCE:**

<b><u>Representatives</u></b>	<b><u>Guests</u></b>
James Bagwell, Station 6	Donn Rodgers (Station 20)
Willie Kirkpatrick, Station 7 (alt)	
Shannon Lewis, Station 8	
Troy Justis, Station 10	
Marge Surran, Station 11	
Sharone Johnson, Station 18	
Woody Gaskins, ACDPS	<b><u>OEMS</u></b>
Maryann Fitchett, NCEMS	
Joe Zager, SMH Administration	
Jennifer Barnes, SNH At-Large	
Jeff Flournoy, At Large – Public (ESVA 911)	<b><u>TEMS</u></b>
	Hollye Carpenter

Minutes prepared by Hollye Carpenter

The meeting was called to order @ 1900 hours by President, J. Barnes.

**Shore Health Services → Riverside Health Services**

Joe Zager, CEO of Shore Health Services was present to give an overview of Shore Memorial's affiliation with Riverside Health Systems.

- Riverside Health Systems brings 350+ physicians, extensive home health & life care programs, a responsibility to community, smallest AA hospital in country.
- No wish to change referral patterns, meaning Sentara will still be integral player in patient transfers.
- Local physicians are excited about opportunities; affiliation will strengthen SMH so folks don't leave.
- The deal will be complete 9/24/09; name will remain Shore Health Services, a part of Riverside Health Services.
- Local board will continue to make decisions, with all board Chairmen sitting on a "super" board.
- Riverside has committed to building at least one new facility and possibly opening a satellite facility; Nassawadox facility has land, waste water treatment plant, cancer center & homes of many physicians; facility replacement will occur in 5 – 7 years, with size, scope & location determined over the next 6 months.
- Revenues are down \$1M & patient volumes are down.
- Many people have postponed elective surgeries due to fear of losing job if they take off.
- Current economy & politics makes this a good time for this affiliation.
- Efficiency equals decreased spending; will help protect the Community & maintain services.
- Predicts major shortage in clinical providers over next five years.
- Interested in perspective from EMS & counties.
- County employees, CBBT employees and SMH employees all have Sentara Optima Health Insurance. Relationship should remain unchanged with no anticipated problems. Optima is interested in this market and is working hard to grow it.
- J. Zager offered an open invitation to visit him if any questions or problems arise.
- He will plan to attend the next several meetings as things with Riverside develop.

The minutes of April 21<sup>st</sup>, 2009 were distributed. A motion was made by J. Bagwell, seconded by D. Rodgers to accept the minutes as distributed. Motion carried.

H. Carpenter provided the account balances through 06/30/09, with reports of bills/deposits provided for May, June, July & August 2009. A motion was made by M. Surran, seconded by S. Johnson to accept the Treasurer's report as presented. Motion carried.

### **ALS Training**

- H. Carpenter reported the Intermediate class is continuing with 12 students. Recently they finished Special Pops and will be moving into Trauma. Class moving along smoother since transitioning from Enhanced to Intermediate.
- J. Porter held an instructor meeting on June 16, 2009.
- New online EMT-B Evaluator training has started.
- J. Bagwell questioned need for Enhanced class. The last advertisement done did not net enough students. A survey of interest for instructor(s) & students will be done for a January 2010 class.
- Accomack DPS will need oral boards soon.

### **BLS TRAINING**

- 2 classes are currently in progress (Crockett – Machipongo & Holloway – Chincoteague).
- ***We need a chairman for the BLS Committee. This committee needs to address a regional approach to classroom conduct, attendance, paperwork and consistence for groups getting ESEMSC funding.***

### **HOSPITAL ISSUES**

- J. Barnes & various SMH folks recently met with the Riverside Medical Director & Trauma Coordinator.
  - ❖ Riverside has an active Medical Director & OMDs.
  - ❖ SMH has not had medical direction since Dr. Fenn left. One will be appointed soon.
  - ❖ Riverside's medical supply systems work under lock & key, with a list/form given to a nurse for dispensing of supplies.
- SMH has new IV Stat Locks. One was passes around for show. Training will be available later.
- Linen issues (the lack there of) are here again.
- The ED staff should be happy about receiving patients, as business is down and an in-patient floor was actually closed not too long ago.
- The ED is seeing an increased number of patients. What was 40-45 per day is now 70-75 per day. The "Fast Track" will soon be staffed with a Nurse Practitioner on Fri/Sat/Sun afternoons.
- Riverside has a "but-in-the-bed" program, which means there is never an empty bed in the ED.
- Current Physicians employed include 3 private, 1 contracted and others from EPT.
- IV Boxes and paperwork are looking good.

- The posted Central Supply hours are not accurate. It seems as if they're closing early based on work load.
- The side door, which accesses the back hallway, is being locked early. Would it be possible to get a key pad entry to this door for EMS access?

## COMMITTEE REPORTS

### 12 Lead

- J. Barnes & B. Enoch began attending a regional 12 lead work group in June.
  - ❖ Chesapeake Fire/EMS has a consistent, written, working protocol.
  - ❖ Physio-Control software is available; Riverside will be signing on in 2010; there is a monthly fee for EMS vehicles & the hospital; need broadband to transmit.
- Salisbury is very interested in receiving 12 lead transmissions from our ambulances.
- The Riverside Foundation bought LifePak w/12 lead for every truck in their area.
- ***A committee of the following was established J. Barnes, W. Gaskins, T. Justis, and M. Fitchett. It was recommended a strong Enhanced provider also be added to this committee. Issues to be addressed include hardware needs, OMD involvement, level of provider to attach/send and a review of other working programs.***

### Infection Control

- Committee dormant; plan needs significant updates.
- ***H. Carpenter will request list of DOs for each agency, forming a committee to rewrite the Infection Control Plan.***

### QA/QI

- Committee dormant; need process for review of complaints, development of performance indicators to better the system & establishment of a local group to address local issues.
- T. Justis will get a list of "Chest Pain" calls from the 911 Center for April through June (4<sup>th</sup> quarter). 5 call reports will be requested from each agency. These are to be submitted by October 1st, 2009 for the "12 Lead Committee" to review. Patient & provider info may be blocked out; however the level of the provider is needed. Agencies choosing not to participate will potentially be eliminated from future grant funding for 12 lead equipment.

## OLD BUSINESS

- The Eastern Shore EMS Council provided supplemental funding (\$250.00/computer) for the shore wide grant for Panasonic Toughbook Computers.
  - ❖ Accomack's computers have been ordered for two weeks. They will be kept together so training can be offered. Multiple training opportunities will be available.
  - ❖ W. Gaskins stated each agency will need to purchase virus protection. Research will be done on group, non-profit rate.
  - ❖ It is anticipated this equipment will be in service by January 1, 2010.

## **NEW BUSINESS**

- ***H. Carpenter, at the request of K. Holloway, presented an AV Instructor Set, to include Laptop, LCD Projector, Pelican Case, Portable Screen & Case, at a cost of \$1,775 per set. T. Justis motioned, J. Bagwell seconded to purchase two sets. Motion carried.***
- ***H. Carpenter presented a recommendation from McCaleb Metzler to add insurance coverage for our MCI trailers, costing \$155/year. J. Bagwell motioned, M. Surran seconded, to add this coverage. Motion carried.***
- ***J. Bagwell motioned, T. Justis seconded to purchase 3 sets (for Melfa, Parksley and Oak Hall) of CPR training equipment to include (manikins (adult & infant), BVMs, pocket masks, AED Trainer and Instructor DVDs). Motion carried. NCEMS equipment has been updated to above.***
- J. Flournoy stated the 911 Center received grant funding for a new med radio system for Northampton and an upgrade for the Accomack med radio system. Approximately \$10,000 in funding will be needed.
- J. Bagwell requested research be completed on the items and cost of providing 3 sets of training equipment for the shore (NCEMS, Melfa, Oak Hall).
- J. Bagwell suggested the Council consider purchasing C-Pap Circuits & King Airways to be placed in the ED pixis for exchange or for a 1 for 1 exchange for a PPCR for QA purposed. This item was deferred till the next meeting.

## **Good & Welfare**

- RSAF Grants will be reviewed at the next Council meeting. Dinner will be provided.
- W. Gaskins provided a framed copy of the EMS week proclamation adopted by the Accomack Board of Supervisors. This will possibly be displayed in the EOC. The Northampton County Board of Supervisors adopted the same proclamation.

The meeting was adjourned @ 2105.

<p>The next Eastern Shore EMS Council Meeting will be held October 20, 2009 @ The Eastern Shore 911 Communications Center</p>
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